2 Item Minor Repair Request

Mail no later than February 1, 2012

Name _____ _____ Unit #_____
First Last

5th Wheel / Motor Home (Circle one) Primary Phone Home or Cell (circle one)

(_____)_____(_____)_____E-mail_____
Home Phone Cell Phone

****TO HELP LIMIT COLD CALLS, PLEASE INDICATE TIME OF DAY TO REACH YOU****

Monday	Tuesday	Wednesday	Thursday	Friday
Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
Time:	Time:	Time:	Time:	Time:
Am / Pm	Am / Pm	Am / Pm	Am / Pm	Am / Pm

PLEASE LIST 2 MINOR REPAIRS YOU WOULD LIKE TO HAVE REPAIRED AT THE RALLY.

1)_____

_____

_____

2)_____

_____

_____

Parts will need to be paid for prior to work being started.

Any service work performed at the rally will be offered at a DISCOUNTED LABOR RATE.

All requests will be evaluated in comparison to time, number of requests, and parts availability. This will help maximize the number of repairs that can be performed at the rally.

Due to circumstances beyond our control, a timetable of when we will be at your specific coach CANNOT be given. Some jobs may require a little more time. Please DO NOT wait for us, enjoy the rally and have some fun. We will get to each and every coach, if you are not at your coach when we get there, we will be back before we work on extra items on other coaches.

You each own an Alfa product and all of you are equally important to us here at Alfateers Service Center. We need to provide service to everyone at the rally, so please do not approach the technicians while they are working on another customer's coach. If you need to speak to someone, please see one of the Alfateers Service Managers who will be present.

Some items CANNOT be performed at the rally. Writing it down on this form does not mean we will repair it at the rally. We will review all requests prior to the rally, and we will attempt to contact each customer who submitted a request to verify the repairs and if they can be completed.

Mail this request to:
Attn: National Rally
Alfateers Service Center, Inc.
14620 Rancho Vista Dr.
Fontana, CA 92335